

MetroPool/NYS DOT Rideshare Matching System RFP Inquiries and Clarifications Responses (Questions 36-40)

August 11, 2010

System Hosting:

Question 36: What operating systems (including version and service pack) are employed on all servers where vendor software might be installed?

NYS DOT comment: we interpret this question to refer to only existing or planned hardware that may be appropriate to host rideshare software or that a rideshare system may need to integrate directly with in order to function. The existing 511NY servers include a variety of different operating systems: Microsoft Windows Server 2003/SP2 - Microsoft Windows Server 2008/SP2

Question 37: What database software systems (including version and service pack) are employed that would support vendor databases? Is mirroring or clustering employed?

The existing 511NY Database servers included: Microsoft SQL 2005 SP2 and SQL2008. As a clustering solution, we are using DoubleTake for Windows V5

Question 38: Would servers be dedicated in the State's environment to support the vendor's application?

Vendors should offer specific hardware recommendations that will support the effective operation of their system in an integrated environment. NYSDOT reserves the right to separately purchase all hardware (after examining its current system based upon the selected vendor's hardware recommendations), 2) NYSDOT will examine the cost of recommended hardware based upon the state's IT hardware contracts (statewide contracts held by OGS), and 3) NYSDOT reserves the right to add these costs to a vendor's cost proposal. Hosting these servers and integrating them with other equipment operating the 511NY system will be considered if proposed and any associated non-hardware costs included in the cost proposal.

Question 39: Would virtual server environments be utilized, and if so, for what server functions? What virtualization software would be utilized?

NYS DOT comment: Telvent is in the best position to provide information on the extent to which virtual server environments are in use or planned. Virtual servers are not used in the current 511NY environment.

Question 40: Would vendor be granted administrative access to the servers where software is installed so as to be able to perform required software and database maintenance?

In the event that the selected rideshare software were to be hosted on equipment at the 511NY facility, secure on-site access or remote access can be arranged with NYSDOT and Telvent.